

# **The Montgomery Conflict Mediation Center**

*presents*

## **Basic Mediation Training**

**August 25 – 27, 2010**

**8:30 am – 5:30 pm**

### **Mediation Process**

Conflict is a part of human interaction. Mediation is a way to help people improve the quality of their communication when in the midst of conflict. Mediators help parties talk together, clarify issues, develop alternatives, and make decisions. The process gives people an opportunity to become more open to another perspective and gain interpersonal understanding.

### ***Who should attend?***

This introductory workshop is for people from all professional backgrounds. Anyone who needs to intervene in conflicts will benefit from this workshop.

- Managers
- Supervisors
- Attorneys
- Social Workers
- Administrators
- Clergy
- Health Care Workers
- Counselors
- Teachers
- and others

### ***What will you learn?***

Participants will learn the basic premises of the transformative approach, mediator moves and strategies, and how to support a constructive conversation for those in conflict.

Workshop format will combine lecture, group discussion and guided practice in role-play situations. Workshop content includes:

- Understanding the experience of conflict
- Transformative Mediation Theory
- Role of the mediator
- Mediator interventions and skills
- Role of empowerment and recognition
- Ethics

### ***What does it cost?***

An early bird discounted fee of \$450 will be accepted for registrations paid in full by Wednesday, August 4, 2010. The fee for registrations received thereafter is \$500. Please add \$75 for 21.5 substantive and 1 ethics PA C.L.E. credits. Add \$10 if member or \$20 if non-member for 22.5 PA Social Work C.E.C.'s. (Approval for social work C.E.C.'s is pending.)

# The Montgomery Conflict Mediation Center

Eagleville, PA

## BASIC MEDIATION TRAINING

Come and learn the basic premises of the transformative approach with Winnie Backlund M.Ed. our Director of Mediation and Training who is an experienced mediator, trainer, educator and consultant. She is a Certified Transformative Mediator™ and a Fellow of the Institute for the Study of Conflict Transformation.

Date: August 25 – 27, 2010  
Time: 8:30am-5:30pm  
Location: The Montgomery Conflict Mediation Center, 3075 Ridge Pike, Suite B, Eagleville, PA 19403 (*in the Ida E. Mascaro Building*)

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### REGISTRATION FORM

Make checks payable to MCMC and mail along with this form to:  
MCMC, 3075 Ridge Pike, Suite B, Eagleville, PA 19403.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_

Phone (wk): \_\_\_\_\_ (home): \_\_\_\_\_

(cell): \_\_\_\_\_ (fax): \_\_\_\_\_

Prof. License #: \_\_\_\_\_

EARLY BIRD FEE (\$450 if pd in full by Aug 4th, 2010)	
Regular Workshop Fee (\$500)	
C.L.E. (Add \$75 for 21.5 substantive; 1 ethics)	
Social Work (Add \$10 if member; add \$20 if nonmember for 22.5 C.E.C.'s)	
<b>TOTAL ENCLOSED</b>	

**REGISTRATION DEADLINE: August 18, 2010**

Workshop fees include all training materials. Refreshments are provided. Meals are on your own. Return Check fee: \$25.

Cancellation Policy: We reserve the right to cancel the workshop for insufficient registration and cannot be held responsible for expenses related to reservations for overnight accommodations. Registrants will be notified of course cancellation by the registration deadline and will receive full refunds.